

QP CODE: 20100481	Reg No	:	***************************************
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# **BCOM DEGREE (CBCS) EXAMINATION, MARCH 2020**

### Sixth Semester

## Core course - CO6CRT18 - ADVERTISEMENT AND SALES MANAGEMENT

B.Com Model II Computer Applications, B.Com Model II Finance & Taxation, B.Com Model II Logistics Management, B.Com Model II Marketing, B.Com Model II Travel & Tourism, B.Com Model III Computer Applications, B.Com Model III Office Management & Secretarial Practice, B.Com Model III Taxation, B.Com Model III Travel & Tourism, B.Com Model I Finance & Taxation, B.Com Model I Co-operation, B.Com Model I Computer Applications, B.Com Model I Marketing, B.Com Model I Travel & Tourism

2017 Admission Onwards

#### 254A9DCA

Instructions to Private candidates only: This question paper contains two sections. Answer Section I questions in the answer-book provided. SECTION II Internal Examination questions must be answered in the question paper itself. Follow the detailed instructions given under SECTION II.

#### SECTION I

Time: 3 Hours Maximum Marks: 80

### Part A

Answer any ten questions.

Each question carries 2 marks.

- 1. What is meant by Mass Communication?
- 2. Expand AIDA.
- 3. What is meant by ad copy?
- 4. Define media planning.
- 5. What is PACT?
- 6. Mention some of the objectives of DAGMAR approach.
- 7. What is meant by promotion mix?
- 8. What is meant by sales forecasting?



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Turn Over

- 9. What is meant by combination strategy?
- 10. How can personal selling help in selling of products?
- 11. How does a sale come to an end?
- 12. What is the role of Sales Force in management?

 $(10 \times 2 = 20)$ 

#### Part B

### Answer any six questions.

Each question carries 5 marks.

- 13. Explain briefly the positive impacts of Advertising on children
- 14. Explain the functions of Consumer Complaints Council under ASCI.
- 15. Explain the essentials of an advertisement appeal.
- 16. Explain the functions of advertisement layout.
- 17. What are the objectives of advertising research?
- 18. What are the advantages of measuring the effectiveness of advertising?
- 19. Briefly explain the features of Sales Promotion.
- 20. Explain the techniques of Sales Promotion Budget.
- 21. What is the importance of evaluating the sales force?

 $(6 \times 5 = 30)$ 

#### Part C

### Answer any two questions.

Each question carries 15 marks.

- 22. Explain the economic effects of advertising and explain the functions of advertising in a free economy.
- 23. Explain the major steps in the process of perminssion marketing?
- 24. Explain the advantages and limitations of measuring the effectiveness of advertising research.
- 25. What are the different types of personal selling techniques used by sales force?

 $(2 \times 15 = 30)$ 

