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Reg. No.....

Name.....

B.B.A./B.B.M. DEGREE (C.B.C.S.S.) EXAMINATION, MARCH 2020

Sixth Semester

Core Course—INDUSTRIAL RELATIONS

(Common for B.B.A. and B.B.M.)

[2013—2016 Admissions]

Time : Three Hours

Maximum Marks : 80

Part A

*Answer all questions.
Each question carries 1 mark.*

Define :

1. Bonded Labour.
2. Working conditions.
3. Employee Morale.
4. Labour turnover.
5. Trade Unions.
6. Single plant bargaining.
7. Consultative participation.
8. Industrial democracy.
9. Employer-employee relations.
10. Wage boards.

(10 × 1 = 10)

Part B

*Answer any eight questions.
Each question carries 2 marks.*

11. What is ILD ?
12. What is collective bargaining ?
13. What are social security measures ?
14. What is the purpose of labour courts ?

Turn over.

15. What are Industrial disputes ?
16. What are personnel policies ?
17. What is a labour contract ?
18. What is employers' organisation ?
19. What is a representative trade union ?
20. What is distributive bargaining ?
21. What do you mean by worker's education ?
22. What are Industry level trade unions ?

(8 × 2 = 16)

Part C

*Answer any six questions.
Each question carries 4 marks.*

23. Bring out the objectives of Industrial Relations.
24. Explain the role of the different players of Industrial relations.
25. Why healthy industrial relations is important ?
26. Discuss the functions of trade unions.
27. How collective bargaining is important to employees ?
28. Explain the functioning of quality circles as participative management.
29. Discuss the importance of labour welfare.
30. Explain the characteristics of workers participation in management.
31. What is worker education ? Explain.

(6 × 4 = 24)

Part D

*Answer any two questions.
Each question carries 15 marks.*

32. Discuss the concerns of trade unions in MNCs.
33. Explain the different levels of workers participation in management.
34. Explain the registration of trade unions in India.
35. Bring out the reasons for poor Industrial Relations.

(2 × 15 = 30)